

Commencing 1<sup>st</sup> January 2026



## Pickup & Delivery Schedule

Route 1 – Wyong/Tuggerah/Ourimbah \$40 minimum charge	M T Th F 6am-6pm	Route 5 – Gwandalan \$35 minimum charge	T Th 6am-6pm
Route 2 – Charmhaven/ Lake Haven/Hamlyn Terrace \$30 minimum charge *Masonic Village: \$25 minimum	M W F 6am-6pm 7am-5pm	Route 6 – Swansea/Catherine Hill Bay \$40 minimum charge	T Th 6am-6pm
Route 3 – Norah Head/ Toukley/Budgewoi \$35 minimum charge	M W F 6am-6pm	Route 7 - Morisset/Cooranbong/ Bonells Bay \$60 minimum charge	T Th 6am-6pm
Route 4 – Lake Munmorah/ Doyalson/Mannering Park \$35 minimum charge	T Th 6am-6pm	Route 8 – Umina/Woy Woy/ Avoca/Terrigal/Gosford \$75 minimum charge	W 6am-6pm

## How it works

We love making laundry easy! To keep our service running smoothly and on time....

Booking your service:

Click “Pickups” on our website: [www.charmhavenlaundrette.com.au](http://www.charmhavenlaundrette.com.au) or

Download the app: Cleancloud 

\*\*Already a customer? click “forgot password” so you don’t create a duplicate of yourself.

Turnaround time:

Typically 2-business days. Some items (dry cleaning, delicate, ironing, bulky items) may take longer.

Preparing your items:

Items must be bagged and left outside the front door or in the location noted in your booking instructions.

Payments:

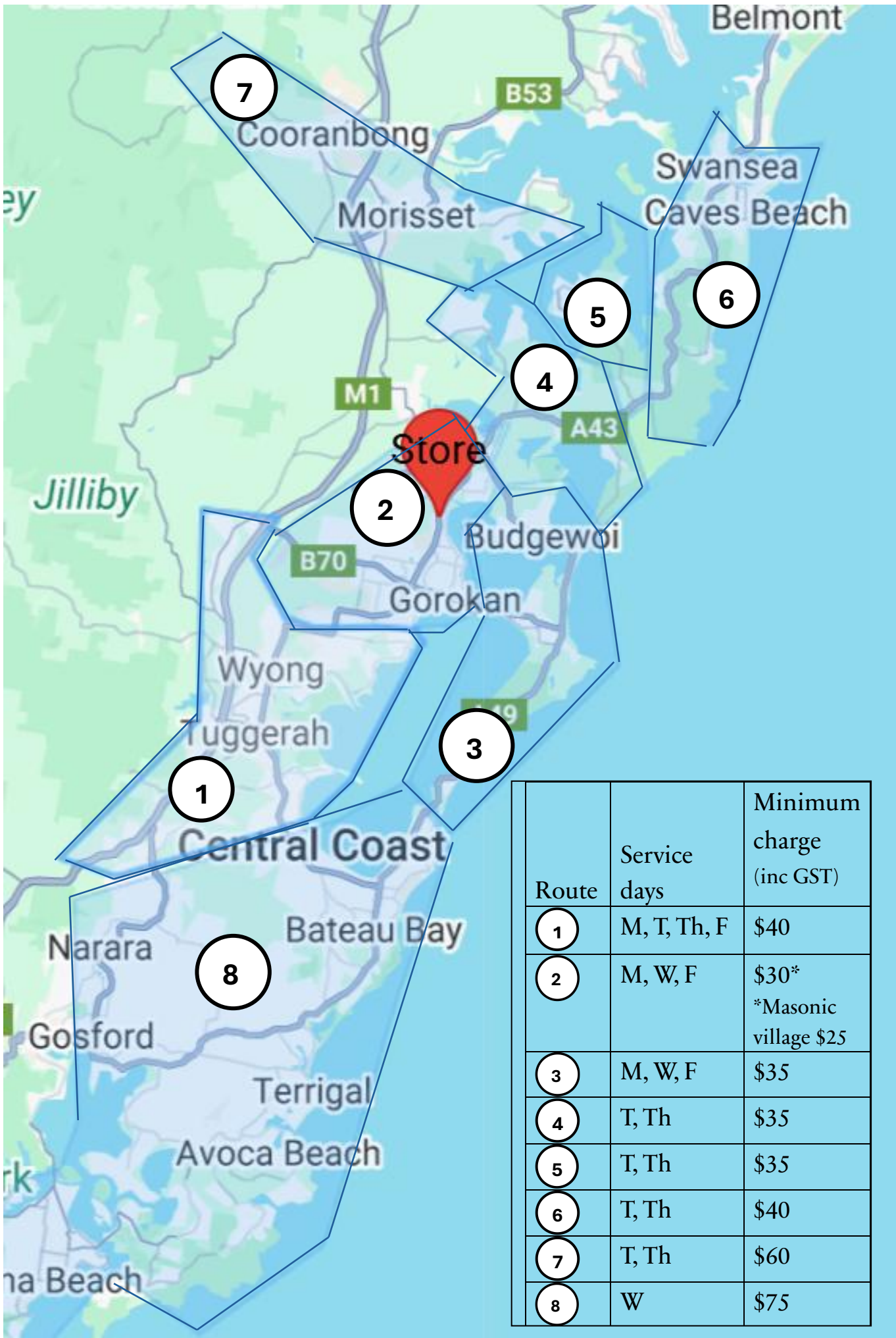
Commercial accounts will continue to be invoiced as usual, in line with agreed trading terms.

Household customers are required to pay prior to or at the time of delivery.

Unpaid items cannot be delivered and will be held at the laundry until payment is received.

Payment options:

- Cash
- Driver EFTPOS terminal
- Card payment online or via the SMS payment link
- Direct deposit (please use your order number as the reference).  
NOTE: direct deposit may take 2-3 business days for us to process



Route	Service days	Minimum charge (inc GST)
1	M, T, Th, F	\$40
2	M, W, F	\$30* *Masonic village \$25
3	M, W, F	\$35
4	T, Th	\$35
5	T, Th	\$35
6	T, Th	\$40
7	T, Th	\$60
8	W	\$75